their error

Commonly translated as ignorance, unawares, unwittingly, unintentionally, or inadvertantly, שְׁגָגָה *shigagah* (H7684) is an error in calculation or understanding and comes from the root שְׁגָג *shag* which literally means “double burden” because when work is found to be in error, the work must be redone (Jeff Benner).